

**From:** Sira Webmaster  
**To:** Microsoft ATR  
**Date:** 1/25/02 3:31pm  
**Subject:** Microsoft Settlement

To Whom it may concern,

This is a letter from a concerned citizen. I am actually a college student, which puts me in greater contact with computers, as they are in constant use throughout campus. I also work with computers as I am a freelance web design specialist. I felt it necessary to add my thoughts to the pool of doubts and grievances being thrown at microsoft. From my personal experience, Microsoft products continue to meet low quality standards. I feel, as a consumer, that I am being marketed Microsoft products like Hershey's markets candy bars, by throwing new colors and useless features on the outside, while still producing a defunct, mercilessly frustrating product.

Compared to all other operating systems in the world today, I would rate Microsoft Windows lowest on the list. It is badly made, doesn't serve consumer needs, and is a blatant copy of apple's operating system. I feel that Apple never should have lost the lawsuit against Microsoft because the operating system is an obvious mirror image. That issue aside, the quality of Microsoft's products is due to their emphasis and orientation towards producing more, selling more. It is an example of capitalism gone awry, and so I urge you to take matters into your own hands and amend the situation.

Thank you for your time, and I urge you to make a speedy and just decision.

Michael Jergins

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